## (DIGEST OF PROPOSED 1ST SUBSTITUTE)

Requires the ombudsman to investigate individual casework of randomly chosen caseload-carrying child protective services and child welfare services employees of the department of social and health services throughout the state. Casework reviewed must be from any currently open cases and cases closed within the last year.

Requires the assessment to address employee compliance with the following: (1) Employee training;

- (2) Department policies and procedures;
- (3) State and federal law;
- (4) Safety and risk assessment; and
- (5) Case investigation.

Requires the ombudsman to assess supervisors of caseload-carrying child protective services and child welfare services employees of the department for compliance with: (1) Employee training requirements;

- (2) Department policies and procedures;
- (3) State and federal law;
- (4) Critical thinking and clinical analysis;
- (5) Availability to and communication with staff; and
- (6) Accountability.